

Faculty Development Program on

Communication

No. of participants : 13

Date : 06-02-2019

Venue : Room No. 03, Madhusudhan Block

Resource Person : Prof. Bijay Bhujbal

About the session

The session was addressed by the coordinator Mr. Abhinay Mishra Department of Human Resource Development started with the introduction to the resource person and speaker Prof. The speaker talked about some of the important topics that can help in communication gap;

- Improving listening skills, including empathetic listening and perspective-taking
- Constructing 3-part assertion messages for more effective expression
- Learning to manage difficult relationships or problem-oriented personalities
- Learning to stop reacting emotionally, and instead respond rationally
- Getting clear on what you need and how to effectively communicate to get your needs met
- Gaining insight into how other parties might be feeling and what they might need

Learnings from the program:

- Learn about the generations found in the workforce today
- Consider ways to enhance effective interpersonal communication between generations
- Identify communication skill sets that contribute to effective teams







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Dr. Prasanta Ku. Mohanty Dean Academic

Prof. KVD Prakash Dean - IIE & HRD